

HOTEL RULES

Dear guests,

We hope you will enjoy your stay and will use the maximum of our facilities. In order to have a pleasant experience, please respect the house rules.

Personal security

1. Please refrain from using any electrical appliances such as heaters, cooking appliances or irons that could cause a fire.
2. Smoking is prohibited in corridors and lobby, except in Sky bar and restaurant terrace. Any violation of this decision will result in charges to the occupying Guest.
3. Please review the emergency exit instructions posted on the inside of the guest room and locate the emergency exits on your floor promptly upon your arrival.
4. Please remember to carry your key with you any time you leave your room. All room doors lock automatically and cannot be opened without the key.
5. Please remember to carry your key with you any time you leave your room. All room doors lock automatically and cannot be opened without the key.
6. Please refrain from inviting outside visitors to your room.

Valuables

1. Please do not leave important personal belongings or valuables unsecured in your guest room. The Hotel has provided an in-room safe for your use and convenience.
2. Lost and found items shall be surrendered to the appropriate authorities by the Hotel

Payment policy

1. Payment for all hotel services may be made by cash, credit card and travel vouchers or coupons accepted by the Hotel.

Please pay your bills whenever requested by the Front Desk while staying at the Hotel. All bills are due upon demand

2. When a guest wishes to prolong his/her registered departure date, prior notice should be given to the Front Desk. If an extension of stay is possible, settlement of past due accounts shall be required.
3. Please sign the bills
if you use services in the restaurant, bar or Sky Spa Centre
4. Payment should be settled at the Front Desk upon check-in or as requested by the Front Desk.
5. Items from the
minibar in the room are charged extra, according to price list provided in your room.
6. Please do not
wash or dry your clothes in the room. You can use the laundry service for such purposes.
7. Check out is until
12:00 pm. Check out after 12:00 pm. is charged additionally. If you want late check-out, please notify the reception at least 8 hours in advance.

Your Cooperation is Requested

1. Please do not bring onto the premises of the Hotel any of the following:
 - 1) Animals or pets;
 - 2) Gunpowder, oils or other explosives or inflammables;
 - 3) Objects emitting a foul odor;
 - 4) Unregistered firearms or swords;
 - 5) Objects of an unusually large size or in unusually large quantities; and
2. 6) Illegal drugs or other articles, the possession of which is prohibited.
3. Gambling or other acts that are contrary to good morals or that cause an annoyance are strictly prohibited.
4. Please do not hang any items or objects whatsoever from the windows of your guest room.
5. Please refrain from using equipment or fixtures for purposes other than those intended. Please do not remove or alter any equipment or fixtures of the Hotel.
6. Please do not place any personal or Hotel belongings in the lobby or passageways of the Hotel.
7. You will be charged for any damage to the Hotel's property caused by you or by your guests.
8. Please do not disturb other Hotel guests by loud noises in Hotel rooms, hallways and public areas especially from 22:00 to 8:00 hours

9. Please promptly report any malfunction or failure to the reception staff.
10. Please make sure you do not leave the water running in the bathroom when you leave the room.
11. Please do not walk and stay in the public Hotel areas in inappropriate clothing, i.e. pajamas, underwear, bathing suit, etc. Walking without clothing is strictly forbidden.
12. Room inventory (pillows, blankets, towels, etc.) are intended for you to use while staying in the Hotel and are not to be taken out.
13. Room check in is from 2 pm. Check out is until 12 noon.
14. The breakfast is served every day from 07:00 am to 10:00 am. in hotel restaurant.
15. Wi-Fi internet is free and available in the entire hotel. Password is provided at the Front Desk.
16. Used towels and bathrobes are changed every day. If you need extra towels and bathrobes, please inform the Front Desk.